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Headteacher: Mr D Turull

Thursday 22<sup>nd</sup> March 2018

Dear Parents and Carers,

## **IMPORTANT CHANGES TO DINNER ORDERING**

From Tuesday 10<sup>th</sup> April important changes have been made to the way we provide school dinners. This is because the school dinners have changed provider from the local authority to the MSNP Trust.

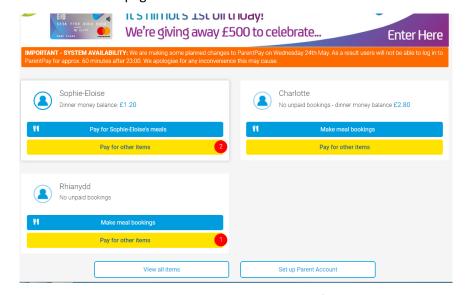
Lunch for <u>all</u> children must be pre-ordered **including** children entitled to free school meals using the electronic ParentPay facility. Bookings on ParentPay is now open for you to pre order lunches for the whole term or on a week by week basis. For payable lunches (children in KS2 excluding those entitled to free school meals) these **MUST** be paid at the time of booking. Cut off for ordering lunch is 36hrs before the day they are needed. If you have an amendment to your choice within the 36hr cut off period please let the office know and an adjustment can be made on your behalf.

Any debits or credits which were in place on the old system will be transferred to this new booking system.

This method allows you as parents to book menu options for your children for the main course as well as dessert. The children will no longer place their order in class in the morning every day.

To order your child's lunch please follow this step by step guide (this guide is an example and does not represent our schools menu or dates). Our new school menu is ready on-line to book now for next term. A copy will be saved on our website and attached to this week's newsletter.

- Log onto ParentPay in the normal way.
- Your home page should look similar to this.



• Select the child you wish to make a booking for.



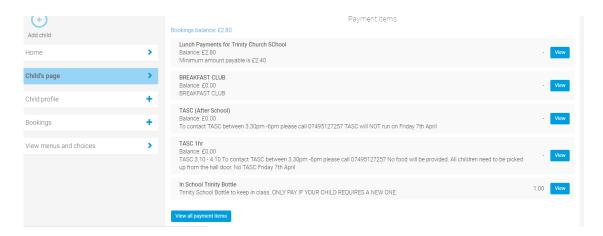




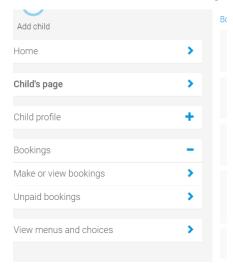




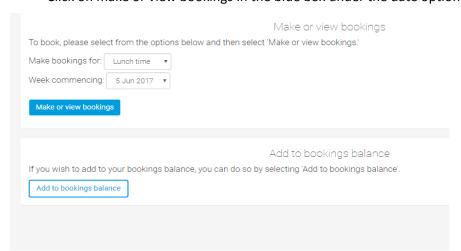




- Select the bookings tab.
- Select make or view bookings from the drop down option.



- Select **Lunch time** in make bookings for.
- Select the week you wish to book for, from the drop down option.
- Click on make or view bookings in the blue box under the date option.









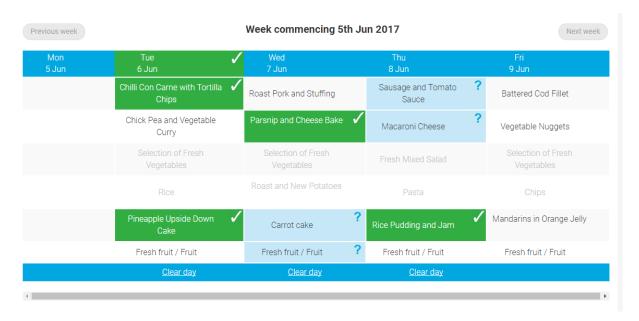




You now are able to see the menu for the relevant week.



- You will need to select a main option and a dessert option by clicking on the food item which will turn green once you have selected.
- If you have not chosen enough options for that specific day you will see the other available options turn blue with a question mark.



- At the bottom of the page you will see the summary.
- Click confirm booking.
- If you need to pay you will be taken to the basket to make payment.



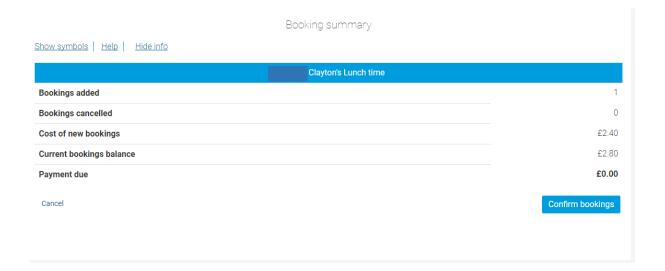












You have now completed your child's lunch order. Please be aware that those who need to pay for meals must do so within 2 hours of making a selection otherwise the order will be cancelled and no food will be ordered.

Please endeavour to make your dinner bookings sooner rather than later please so that any issues can be dealt with before the first day of term. If you do encounter any problems please do not hesitate to contact or e-mail the office. The school e-mails (office@farringtongurneyschool.co.uk) are checked from time to time during the holiday.

Yours sincerely

## Mrs M I Hazard

**School Secretary** Farrington Gurney CofE Primary School











