



Title: A Time for change

Audience: Parents and carers

Channel: Email or Letter

Content:



Dear parents and carers,

As you are already aware St Dunstan's School has decided to invest in our Catering experience by purchasing an upgraded, Cashless Catering System. Technology moves on so fast and it is important that we keep with it. Investing in this new technology enables us to reduce our carbon footprint whilst being able to serve your children faster. This means we will be able to reduce the queues in the dining hall, and ensure everyone gets the chance to purchase a meal.

During this period of change, please bare in mind that the new system will be transferring balances from the old system, connecting to our Online Payment System Parentpay], alongside our Management Information Systems (MIS).

And whilst it is our intention to minimise the impact this will have on our operations, there may be instances when you see balance adjustments online, these are normal. Rest assured you will not lose any money, and your child will be fed. Any adjustments made will just be the system bedding in. If you have any questions or queries please do contact us directly at sgerrard@stdunstansschool.com

Alternatively download our TillApp <<https://www.fillapp.co.uk/>> where you will be able to see any balance updates, meals taken, and enable alerts for over and underspend on your child's account.

Thank you for your continued support.

Yours sincerely,

Mrs L Bevan

Headteacher